

This Agreement is made and entered into to be effective as of the date recorded below between Wise Wellness Clinic DBA Diamond group Media and the person signing below (the "Patient" or "You"). By executing the Agreement, Patient agrees to all of the terms and conditions contained herein and the Agreement will be in full force and effect. Patient understands that payment for all services, whether cosmetic or not (the "Service"), and any other services required through the course of providing the Services, **is solely the responsibility of the Patient**. Patient agrees to pay for the total amount of Services provided by Wise Wellness Clinic. Patient recognizes that the practice of medicine and cosmetic procedures is not an exact science and understands and accepts that fees are paid for performance of the Services only, and **not a guaranteed result**. Patient acknowledges that although a good outcome is expected and a reasonable effort has been made to establish realistic expectations, there cannot be any warranty, expressed or implied, as to the results that may be obtained.

1. Scheduling Fee. In order to schedule a cosmetic procedure with Wise Wellness Clinic, Patient shall pay a Scheduling Fee where the amount will be 20% of the procedure or at Wise wellness clinic sole discretion. **The Scheduling Fee is non-refundable and non-transferrable under any circumstances.** The Scheduling Fee compensates Wise wellness clinic for expenses related to reviewing your information, the time the Patient occupied which could have been used by another Patient, and all necessary administrative work (reserving operating room time, reserving anesthesia provider, and other expenses) required to process your inquiry. The Scheduling Fee shall allow Patient to schedule a cosmetic procedure within 12 months of the date of payment. If no cosmetic procedure takes place within that time, the Scheduling Fee is forfeited, and a new Scheduling Fee will be required. When the cosmetic procedure takes place, the Scheduling Fee will be credited towards the total amount of the Services. **Rescheduling Fees are never credited towards the Services.**

2. Scheduling Fee Extension. Wise Wellness Clinic may provide patients with the option to extend 30 days for an additional fee equal to that of half of the original Scheduling Fee. The extension must be requested by the Patient greater than 1 month before the end of the 12-month scheduling window. Patients are limited to only a one-time extension.

3. Forfeit of Scheduling Fee. If Patient elects to forfeit their Scheduling Fee, Patient will not be able to reschedule a cosmetic procedure at Wise wellness clinic within 30 days of forfeiture.

4. Problems and complaints. Patient understands and accepts that problems relating to or complications arising from Patient's procedure may result in additional costs to Patient. These costs may include additional anesthesia and facility fees, hospital costs, physician's and surgeon's fees or other unspecified charges. Patient is solely responsible for these costs.

5. Payment Options. Wise Wellness clinic accepts payments in cash (U.S. Dollars), money orders, and the following credit cards: Visa, MasterCard, Discover, and American Express. Personal, business, or cashier's checks ARE NOT ACCEPTED. Credit card charges and cash prices are different. **In the event of a charge back, all payments will be forfeited to Wise**

Wellness clinic. Full credit card payments are accepted in the office only. Cardholders must be present with two valid forms of identification.

6. Payments Through Third-Party Lenders. To better assist our patients and to prevent delays on the day of cosmetic procedure, we require that payments from finance companies be made not sooner than 30 days and no later than 7 days prior to surgery. **We DO NOT take these types of payments on weekends.** Before taking any financing payments, Patient must send a legible copy of a valid ID. Additionally, Patient needs to be an authorized cardholder. Financing payments do not qualify for cash offers.

7. Required Identification and Acceptable Forms of Identification. Whether primary or secondary, the identification CANNOT BE EXPIRED. **Primary:** (1) State issued Driver's License; (2) State issued Non-Driver ID; (3) Government issued passport; (4) Military Identification; (5) Government-issued Green Card/Resident Alien Card. **Secondary:** Visa, MasterCard, Discover, or American Express credit cards. Patients are required to provide both a primary and secondary identification for every payment made by credit card. If a third party is paying on behalf of the Patient, the third party must provide both identifications. FAILURE TO PROVIDE PROPER IDENTIFICATION AND A PICTURE OF THE CREDIT CARD BEING USED FOR PAYMENT WILL RESULT IN THE IMMEDIATE CANCELLATION OF THE PATIENT'S COSMETIC PROCEDURE AND PATIENT WILL FORFEIT THEIR NON-REFUNDABLE SCHEDULING FEE.

8. Cosmetic Procedures PRICING & Discounts. Patients paying for their cosmetic procedure with cash are eligible to receive cash pricing. Patients paying with credit cards or third-party financing shall pay full retail price.

9. Payment in Full. Full payment of scheduled cosmetic procedures shall be due at the day of the appointment unless paying with a third party lender. If paying with a third-party lender, payment is due not later than 3 days before the procedure.

10. Misrepresentation or Forgery of Medical Information. If Patient intentionally misrepresents or forges any medical information, including but not limited to: medical clearances, laboratory results, medical history, substance use, etc, Patient will forfeit all payments made to Wise Wellness clinic and shall be prohibited from receiving services at Wise Wellness Clinic indefinitely.

11. Recovery period after Procedures. Patients shall remain within city limits of the procedure location for a minimum 24 hours after the procedure in order to receive post-op care. Failure to do so shall be considered leaving against medical advice.

12. Caretaker Policy. I understand that I am responsible for ensuring that a caretaker of legal age (18 years or older) shall pick me up after my Cosmetic procedure. The name of the individual caretaker or recovery business shall have been provided prior to cosmetic procedure. UNDER NO CIRCUMSTANCES SHALL A RIDESHARE, TAXI, OR ANY INDIVIDUAL YOUNGER THAN 18 YEARS OLD QUALIFY AS A CARETAKER. I understand that the effects

of anesthesia and numbing cream make it necessary to have a proper caretaker and that this policy is mandatory in order to ensure Patient safety. Wise Wellness Clinic will inform my caretaker when the Cosmetic Procedure has ended and the caretaker must pick Patient up no later than one hour after my procedure. I understand if the caretaker I have indicated fails to pick me up promptly after my procedure, or if I have no caretaker, then Wise Wellness Clinic will call an ambulance or emergency medical services company to pick me up. I understand that the cost of this service is my responsibility and not the responsibility of Wise Wellness Clinic.

13. Cancellation & Refund Policy. Thank you for choosing Wise Wellness Clinic. Please review our important policies regarding services, products, and appointments: No Refunds: All sales are final. Once a service is purchased, refunds are not available. However, the value of your purchase may be applied as a credit on file for other services. Please note that some services may require an additional disposable fee, which will be the client's responsibility. Product Returns: We do not offer refunds for any opened or used products. Membership Cancellation: Memberships may be canceled due to medical conditions with a written letter from an accredited medical provider. Additionally, memberships can be canceled or frozen if you relocate to another state, with proper legal documentation provided. Appointment Rescheduling/Cancellation: All appointments must be rescheduled or canceled at least 24 hours prior to the scheduled date. Failure to do so will result in the forfeiture of any deposits made, and/or a \$100 cancellation fee will be applied. We appreciate your understanding and adherence to these policies. Should you have any questions or require further assistance, please feel free to contact us.

14. Revision Policy. All cosmetic procedures and operations are performed to improve a problem with a very high probability of success, however, disappointments occur and results are not always acceptable to patients. In certain cases, a secondary or revisionary procedure may be required within the first year at the procedure sole discretion. Depending on the secondary or revisionary procedure, a fee may be required. Notwithstanding, Patient will always be responsible for procedure room fees and anesthesia. **Wise Wellness Clinic is not responsible for any costs related to a revisionary procedure including surgeon's fees.**

15. Disputes. Patient understands if the cardholder disputes any charges with a credit card or financing company, Wise Wellness Clinic reserves the right to cancel all services, cancel all appointments, and Patient shall forfeit all previous payments. If Wise Wellness Clinic agrees to continue providing services to Patient, Patient shall be required to make all payments in cash including a new scheduling fee.

16. Miscellaneous. If any litigation, arbitration or other proceeding is brought by any party to enforce any provision of this Agreement, the prevailing party shall be entitled to recover court costs and reasonable attorneys' fees at trial and through all levels of appeal. This Agreement shall be governed by, construed, and enforced in accordance with the laws of the State of Nevada and each party consents to the other party filing an action in the state or federal courts located in Wise Wellness Clinic Las Vegas, Nevada, and further agrees that such courts shall be exclusive courts of jurisdiction and venue for any litigation which the parties may file. Any waiver by any party hereto of a breach of any provision of this Agreement shall not operate or be

construed as a waiver of any other provision hereof. The rule of construction that ambiguities in an agreement shall be construed against the Dr.